



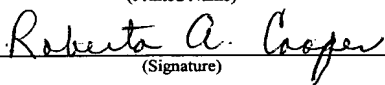
6-8-04

AF/3625

Atty. Dkt. No. 081445-0245

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Meyer et al.  
Title: SYSTEM FOR PROCESSING  
INTERIOR ENVIRONMENT  
COMPLAINTS FROM BUILDING  
OCCUPANTS  
Appl. No.: 09/679,903  
Filing Date: 10/5/2000  
Examiner: Garg, Yogesh C.  
Art Unit: 3625

<b>CERTIFICATE OF EXPRESS MAILING</b>	
I hereby certify that this correspondence is being deposited with the United States Postal Service's "Express Mail Post Office To Addressee" service under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.	
EV 431583231 US (Express Mail Label Number)	06/07/04 (Date of Deposit)
Roberta A. Cooper (Printed Name)	
 (Signature)	

**AMENDMENT AND REPLY UNDER 37 CFR 1.116**

Mail Stop NON-FEE AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
JUN 14 2004  
**GROUP 3600**

Sir:

In response to the Final Office Action dated April 6, 2004, having a period for response ending July 6, 2004, Applicant respectfully requests entry of the following additional amendments:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this document.

**Remarks/Arguments** begin on page 8 of this document.

Please amend the application as follows: